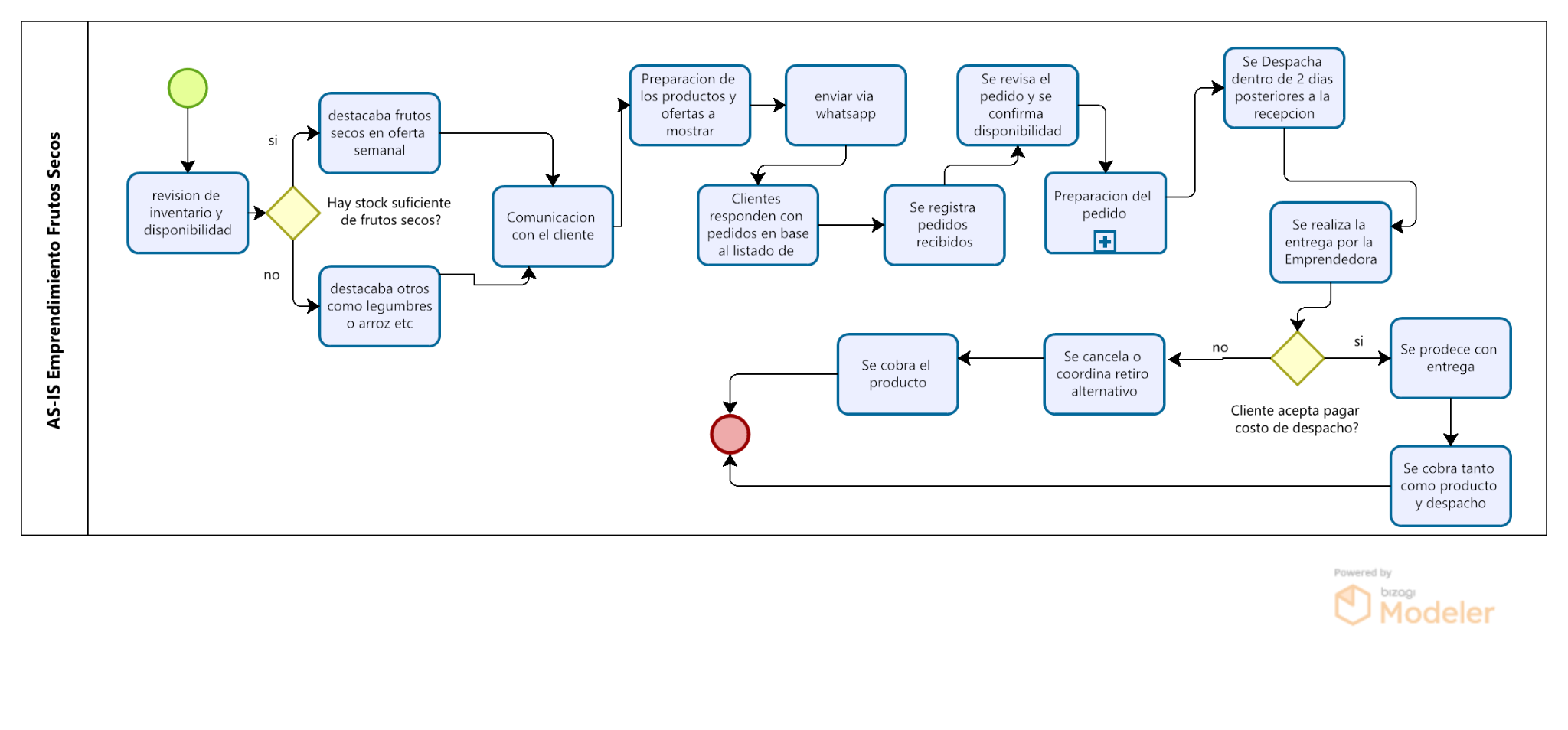
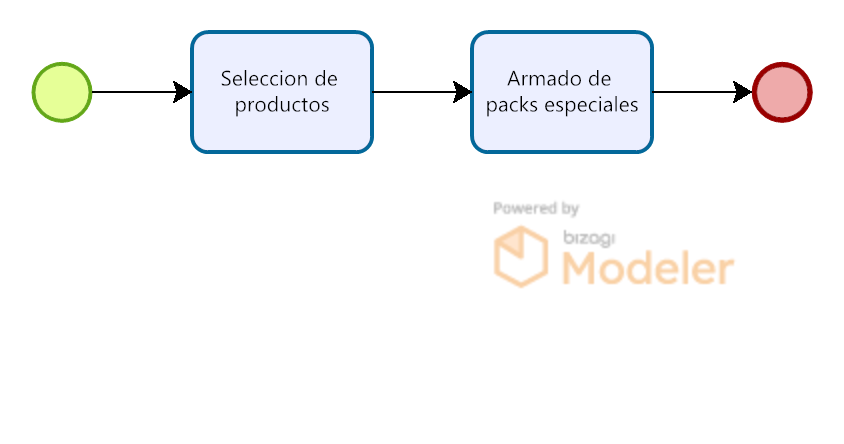
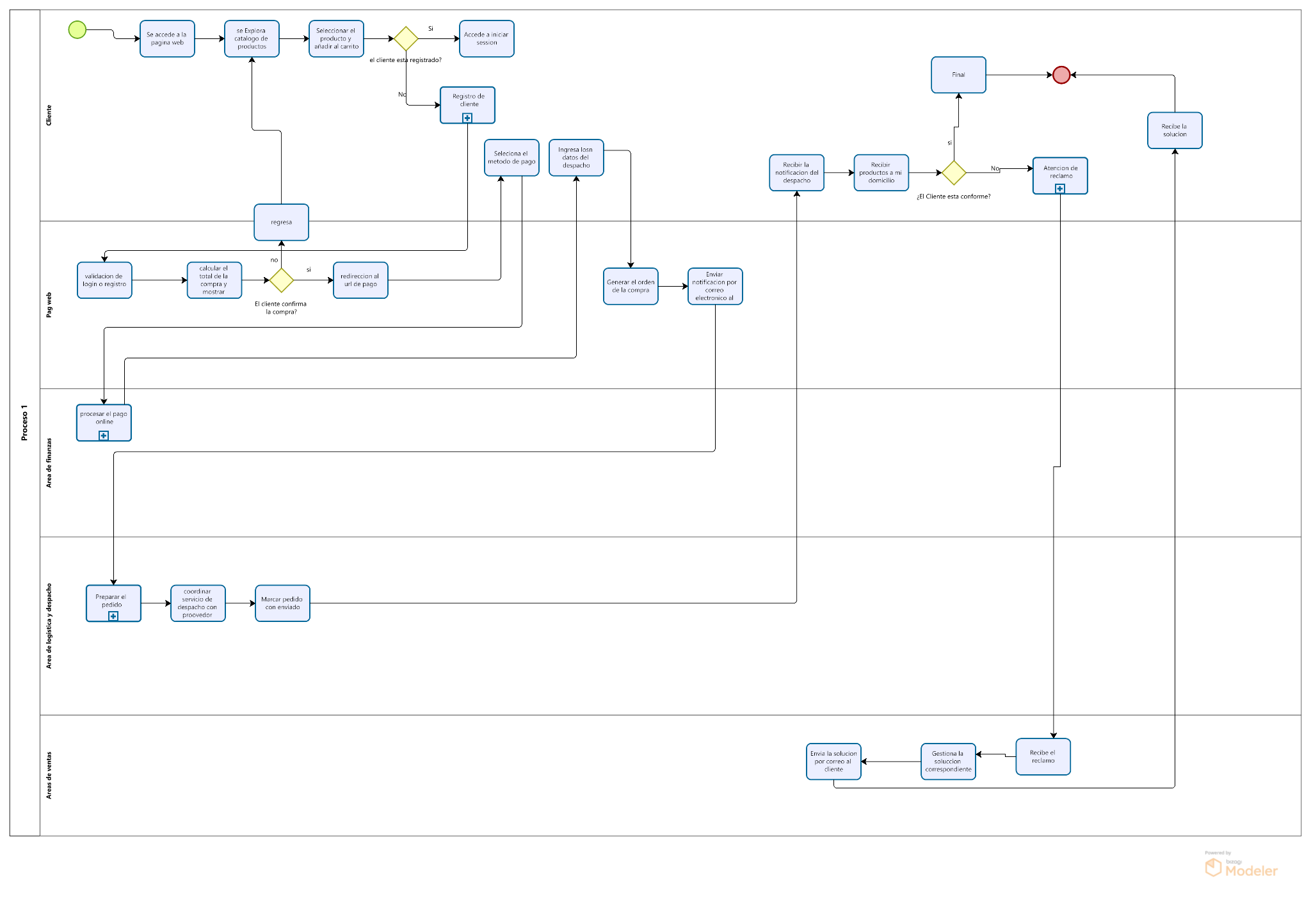
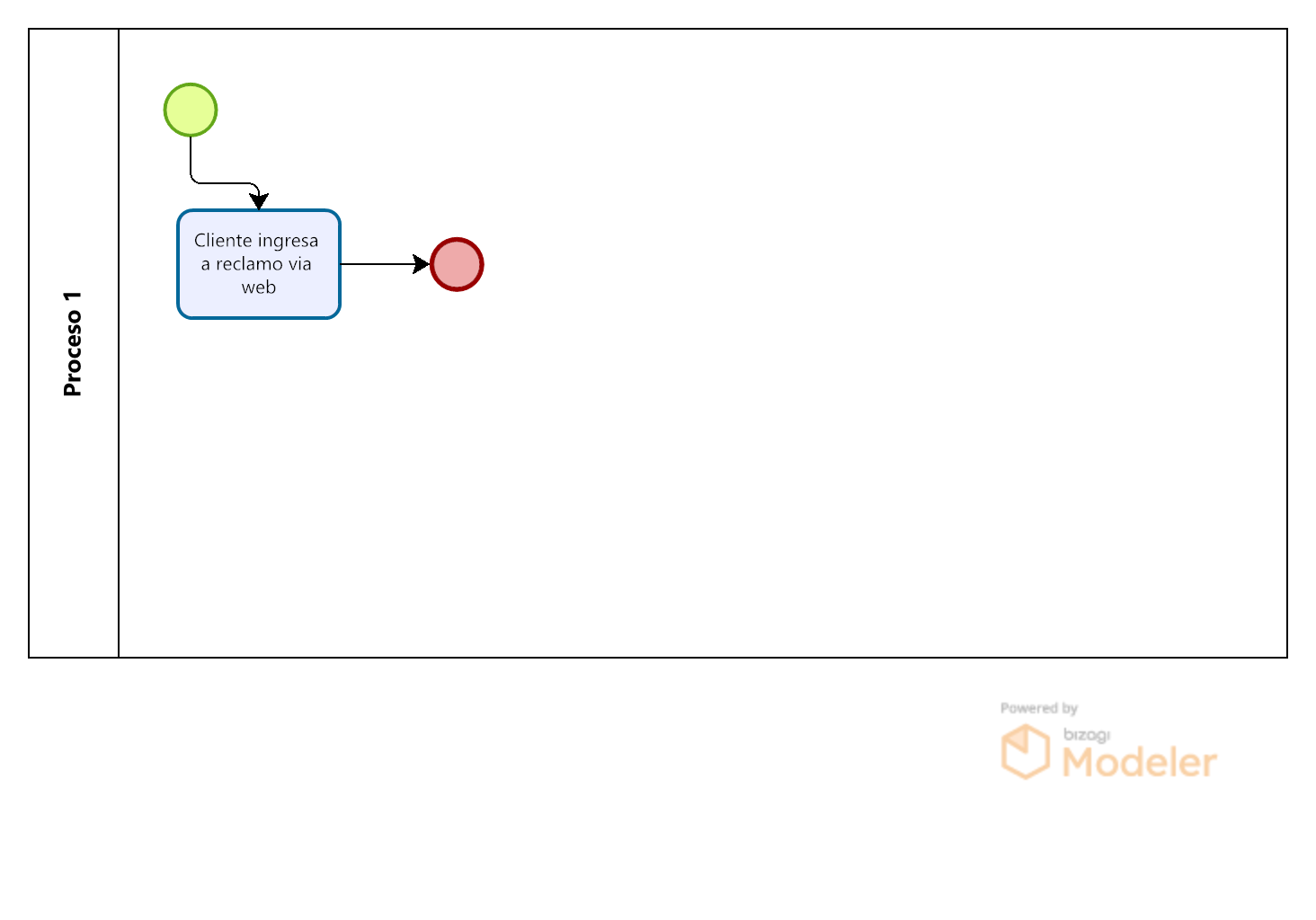
AS/IS

SubProceso As-Is

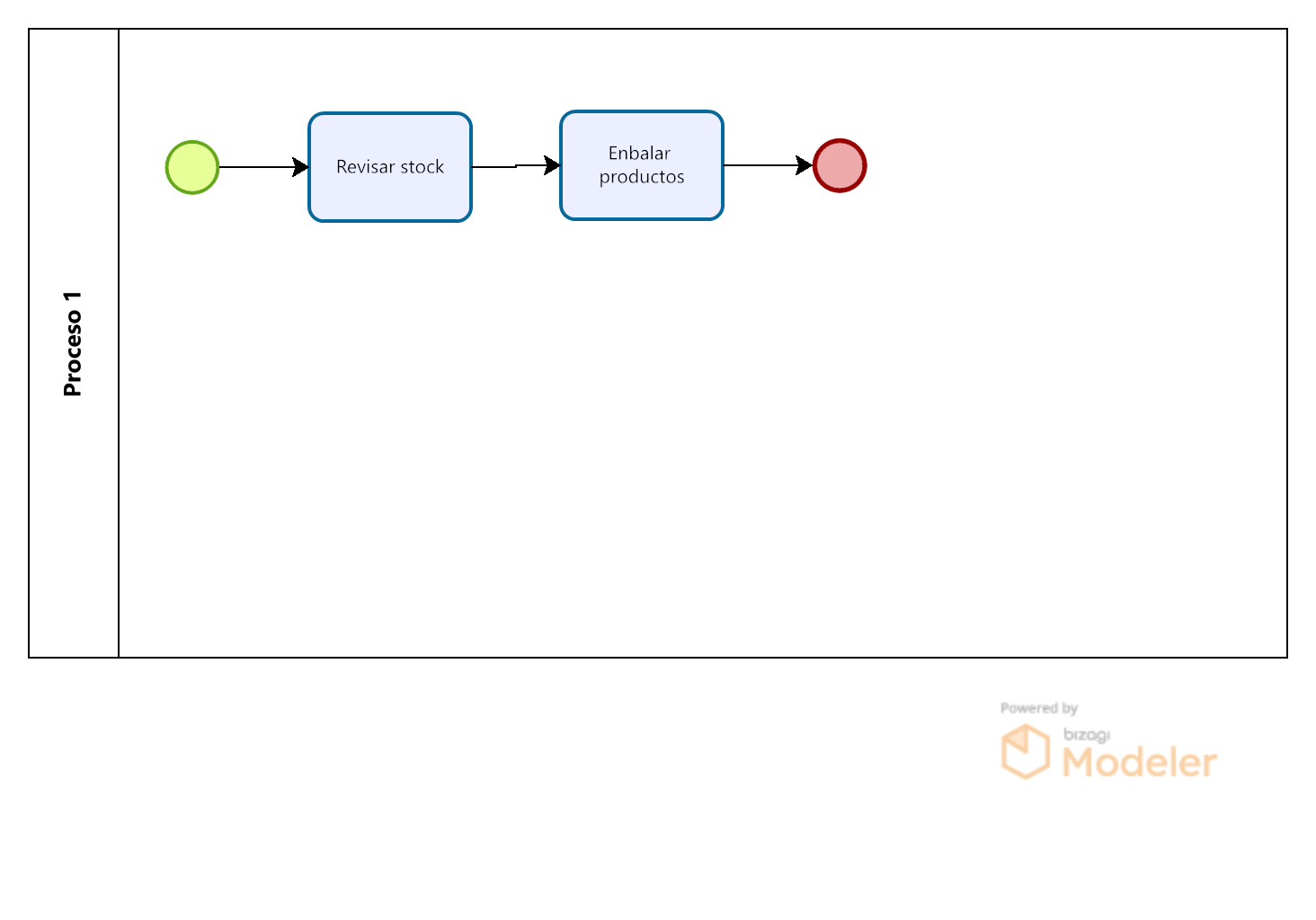
**“Preparación del Pedido”**

TO/BE

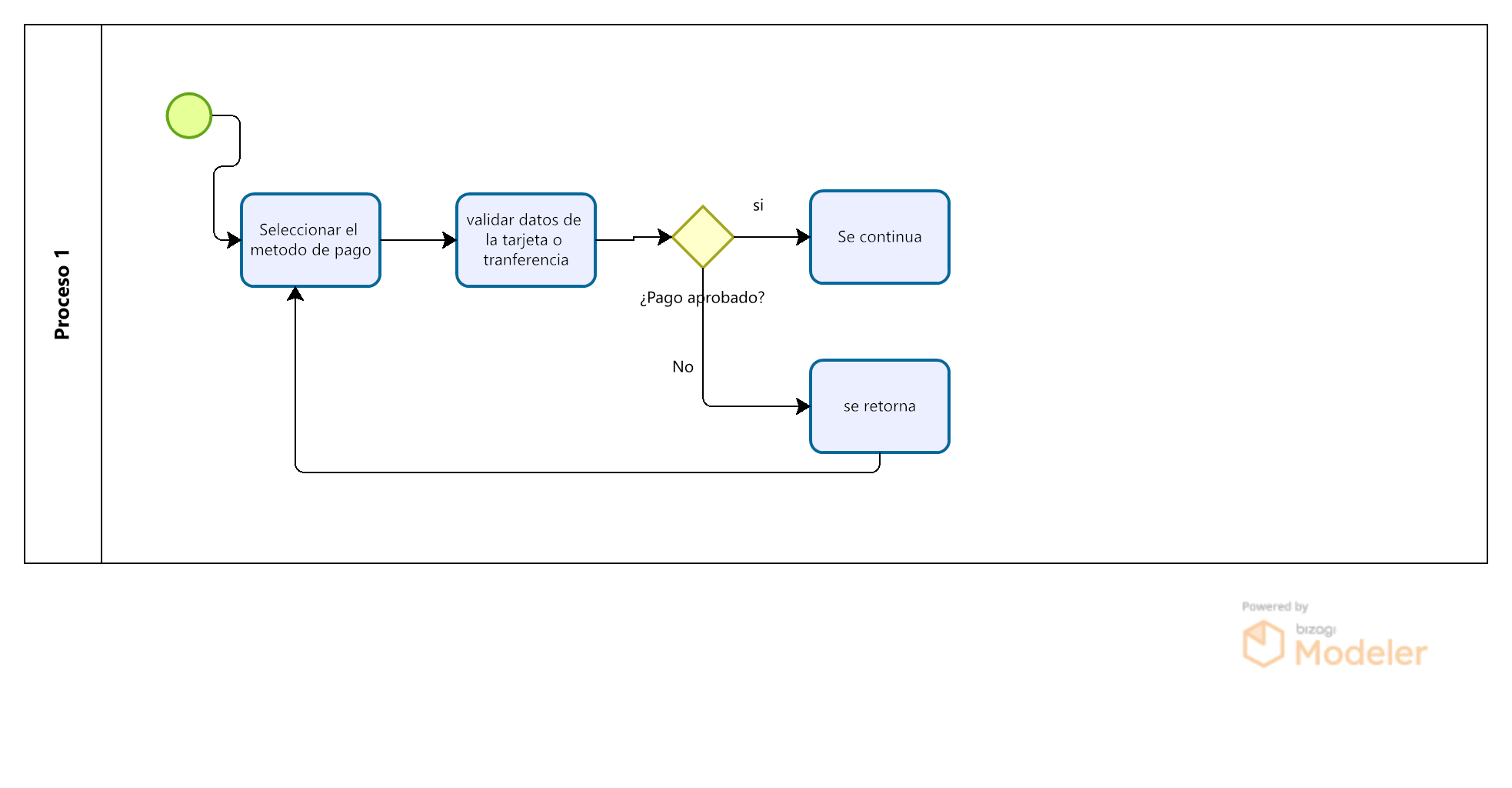
Subproceso To-Be

**“atención reclamos”**

**“preparar pedido”**



**“proceso pago”**



**“Registro cliente”**

